



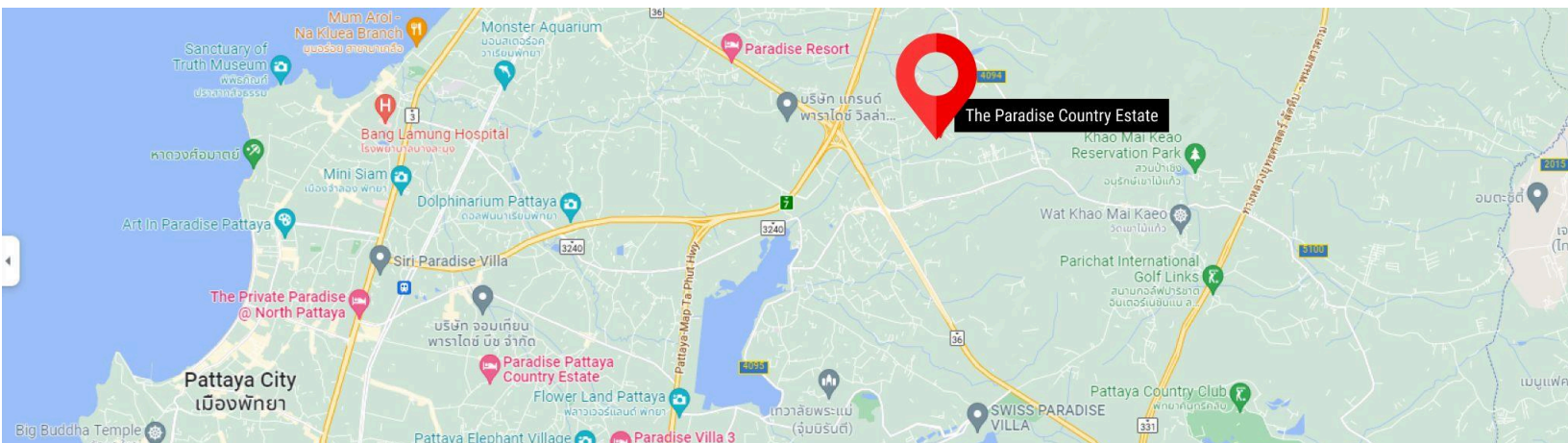
House Guide

Check-in, safety, house rules and resources

Thanks for booking with us, and we look forward to hosting you at the Paradise Country Estate. We hope you have a fantastic time, and please don't hesitate to contact us with any questions or special requests.

Location

Our address is 89 Moo 1, Tambon Pong, Bang Lamung, Chonburi 20150. That works for deliveries, but does NOT show up on Google Maps. You can find us on Google Maps under "The Pattaya Paradise Estate," and here's our precise location: [LINK](#)



We suggest you pass it on to other members of your group to pin (note, it is on Google Maps under "The Pattaya Paradise Estate" (NOT "Paradise Country Estate"). If you see the Animal Paradise Cafe flag flying from a 5th floor "observation deck," you're in the correct place!





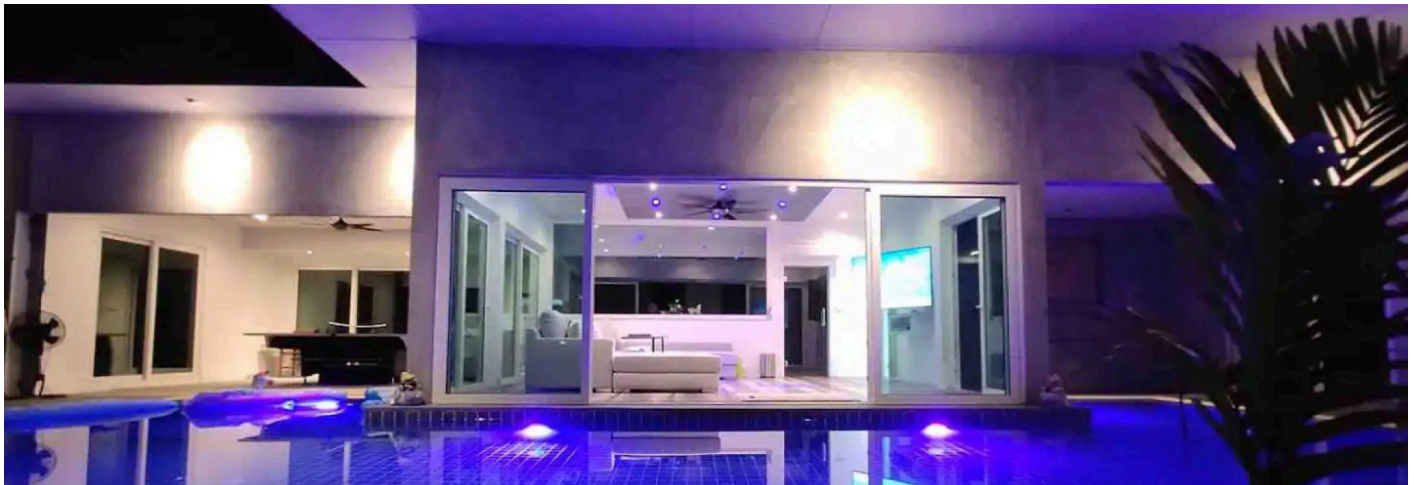
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Check-in Instructions

Your gate remote will be in the lockbox by the front door, and we will provide the combination prior to your arrival. The property caretakers live in the corner of the adjacent property, so they can assist with any issues. You can also let us know if you have any special requests (Cot or high-chair for children, birthday party decorations).

Noise: We live in a quiet residential area, with at least one neighbor quick to complain, so after 8pm, please keep the noise inside with the doors closed. To furthermore avoid problems, we could get a “party permit” from the local police (so you can ask about that).



Car service from Bangkok: If you need a car service from Bangkok, we can recommend a great and reliable service: Instyle Private Car Service, thb 1400 for a sedan, thb 1700 for a SUV (includes all tolls, fuel, etc.). We can help arrange, or they can be reached directly at +66 84 6395192 and narin.sachanakul@hotmail.com. If you would like a second price quote, we can also recommend Mr. Yai’s Taxi Service, at +66 92 836 3185.

Communications

We should have a LINE or WhatsApp chat set up, with the property owner and manager. If you would like to add anyone else onto the chat, i.e. so other group members can directly receive the orientation materials, you can add them to the chat (I will make you co-administrator). You can ask questions there, in English or Thai.



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Check-in/out times:

Officially, check-in is at 3pm, and check-out is at 11am. That being said, we always do our best to accommodate an early check-in and late check-out. If possible, we'll provide a 1-hour "grace period," so you could check-in at 2pm, and/or check-out at 12pm, at no additional charge. For a "super-early" check-in or "super-late" check-out, we charge an additional fee of THB 600/hour. This is possible only if we are NOT juggling two groups on one day, so please understand if we have to maintain the official check-in time of 11am and check-out time of 3pm. If it helps you logistically to leave your suitcases at the house while the maids are working, we can usually accommodate that, just let us know.

Kitchen Supplies:

Help yourself to any coffee, tea, eggs, milk, bread, and bananas you find in the kitchen (coffee and tea should last during your stay, while the eggs, milk, bread, and bananas will likely last only the first day).

Animal Paradise Cafe:

The Animal Paradise Cafe is at the adjacent property, Open from 10am - 10pm, you can order food and drink from the Cafe. Swing by and check out the animals! Fun for all ages, and especially popular with children. https://maps.app.goo.gl/9NDnaLpmHqSS6k6z5?g_st=iw

Front gate, animals: There are plenty of stray/soi dogs outside, and tortoises inside, so please keep the front gate closed.

Smoking: Smoking is NOT allowed inside. Please use the ashtrays provided outside. We are very generous with 5-star reviews, unless we find cigarette butts discarded in our garden!

Wifi: The Wifi is "Paradise Country Estate," and the password is 87654321.

Swimming Pool Technician and Gardener: The pool guy comes to clean the pool Tuesday, Thursday, and Saturday mornings (around 9 or 10am), and the gardener is there Wednesday (roughly from 8am-4pm), so please be advised that an "unfamiliar" man will be on the



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property during this time. The pool is fairly deep, so children should be very careful, and swim with one of our inflatable devices and with other people.

Garbage and cleaning: You can leave garbage, tied up in a black plastic bag (under the sink), just outside the front gate on the right. Or, just put it outside the front door, send us a picture, and someone will take it outside for you. Note: as long as you don't trash the place or leave cigarette butts on the floor, you'll get a 5-star for cleanliness.

Maid Service: The cleaning fee covers the initial cleaning only, and not any subsequent cleanings. We're happy to facilitate additional maid services during your stay: thb2000 for a basic cleaning, thb2500 to clean and change all towels, thb3000 to include changing all the sheets.

Delivery of Food, Groceries, Other Supplies:

Tops is the biggest local grocery store chain, with on-line ordering and delivery here: <https://www.tops.co.th/en/>. For slightly better (but more expensive) groceries, you can try: <https://paleorobbie.com>. If you'd like to order supplies in advance of your arrival, no problem, but please touch base and let's coordinate delivery time. For food delivery, you can try **Grab** (but somewhat challenging if no one understands Thai- foodpanda does not deliver to our area). You can also order directly from Dalio's Pizza (has much more than pizza, very close). For any delivery (if you don't speak Thai), you might want to provide TK's number, 081-505-2928, as he can speak to the delivery guy and facilitate. Also, the Animal Paradise Cafe is right next door, so you can order food and drinks there.

Car rental: We have a 2011 Izuzu MU-7 (3 rows of seats, fits 7 adults), which responsible guests (must have a local or international drivers license) may rent for thb 1500/day.





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Checking out is easy:

Just turn off all the air-conditioners and lights, close the gate behind you, and leave the gate remote in the lockbox on the way out, thanks.

If you have any feedback or constructive criticism, please let us know (ideally privately). As long as we don't find all the air-conditioners on full blast and cigarette butts all over the garden, you can expect a 5-star review (hope you can do the same).

We hope you have a great stay, and that you can return someday!





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Explanatory Videos

Below are some videos to explain the use of some facilities (each video is in English and Thai). How to use the:

Oven

เตาอบ Thai - <https://youtu.be/cO69rEXEyPs>



English - <https://youtu.be/OB72F1KEC9U>





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Barbeque

บาร์บีคิว Thai - <https://youtube.com/shorts/fEETHKtXeE?feature=share>



English - <https://youtube.com/shorts/oS1MBXC8esc?feature=share>





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Sauna

ซาอาน่า Thai - <https://youtube.com/shorts/QKjlbQ2oqMw?feature=share>



English - <https://youtube.com/shorts/eyjpwtLt6f4>





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Jacuzzi

อ่างจากุซซี่ Thai -

<https://youtube.com/shorts/AOPRMVBucTo?feature=share>



English - <https://youtube.com/shorts/sntuoC45oqs?feature=share>





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Gas Stove

เตาแก๊ส Thai - https://youtu.be/NwAC_8qXlwc



English - <https://youtu.be/dfuLqW06ql>

